

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

**SUMINISTROS, IMPORTACIONES Y MANTENIMIENTOS
ELECTRÓNICOS, S.A.U.**

**CL PRADILLO, 46-48-50.
28002 - MADRID**

has implemented and maintains a/an
Information Technology Service Management System

for the following scope:
SPECIFIED IN ANNEX TO THE CERTIFICATE

which fulfils the requirements of the following standard

ISO/IEC 20000-1:2018

Linked to the certificate ES-STI-0009/2009

Registration Number: ES-STI-0009/2009 - 001/00

First issued on: 2016-11-04 Last issued: 2024-08-04 Validity date: 2027-08-04



Alex Stoichitoiu
President of IQNET



Rafael GARCÍA MEIRO
CEO

AENOR

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

IQNET Members*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic
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LSQA Uruguay MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria
Austria SII Israel SIQ Slovenia SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TSE Türkiye YUQS Serbia

* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com

Certificate

Activities within the scope of IQNet Certificate **SUMINISTROS, IMPORTACIONES Y MANTENIMIENTOS ELECTRÓNICOS, S.A.U.** Number **ES-STI-0009/2009 - 001/00** include the following:

The ITSMS that supports:

The services provided by the Service Desk and Users Support business unit (management, resolution, transfer, escalation, closure and tracking of tickets opened by customers) concerning Information Technology and Communications Systems.

The management of the requests for corrective and evolutive maintenance of applications.

Document Digitization and Document Management activities (BPO).

From its centre in Madrid according to the current services catalogue.

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Confía

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